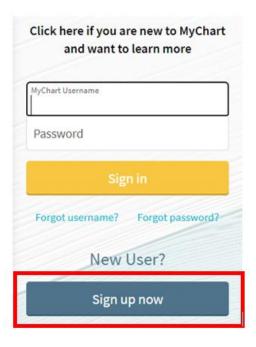


MyChart Patient Portal Signup

Care New England uses a third-party verification workflow so patients can activate a new MyChart account without an authorization code.

Try It Out

1. On the MyChart home page, select Sign Up Now



2. From the Please Identify Yourself window, click the Sign Up Online button



3. When a patient chooses this option they will be directed through a series of questions to verify their identity and a new portal account will be automatically created (example below).



4. Once verified, the patient will be taken to the MyChart website to create their account.

Who Can Help?

- If you are a Care New England patient or have been seen at a CNE facility and you encounter difficulty when attempting to create your MyChart account, you should:
 - o Call the Care New England MyChart Support Line at (401) 921-9099.
- Once you have an established MyChart account if you cannot remember your username and/or password, you should:
 - Try usings the Forgot Username? Or Forgot Password? features located on the MyChart Login page or
 - Call the Care New England MyChart Support at (401) 921-9099.
- If you experience MyChart technical difficulties that you are unable to resolve you should:
 - o Call the Care New England MyChart Support at (401) 921-9099.